



Capital City Auto Auction, Inc. Privacy Policy

What This Privacy Policy Covers

- This policy covers how Capital City Auto Auction, Inc. (CCAA) treats personal information that CCAA collects and receives, including information related to your past use of CCAA services primarily through our website, www.capitalcityautoauction.com. Personal information is information about you that is personally identifiable, such as your name, address, email address, or phone number, and that is not otherwise publicly available.
- This policy does not apply to the practices of companies that CCAA does not own or control, or to people that CCAA does not employ or manage.

Information Collection and Use

General

- CCAA collects personal information when you register and when you use CCAA services.
- When you register with CCAA we may ask for information such as your name, address, email address, phone number, credit card information, business license information, driver's license information, zip code, and other financial information. Once you register with CCAA and log in to use our services, you are not anonymous to us.
- CCAA collects information about your transactions with us, including information regarding items you bid on.
- CCAA may automatically receive and record information on our server logs regarding your sessions on CCAA websites or through any future applications.
- CCAA uses information for the following general purposes: to contact you, to facilitate bidding, buying, and selling of items by you through CCAA, to transfer title and ownership of items bought and sold by you, and to comply with laws and regulations related to purchases and sales of items by you through CCAA.

Information Sharing and Disclosure

- CCAA does not rent, sell, or share personal information about you with other people or nonaffiliated companies except to (i) provide products or services you've requested, (ii) when we have your permission, or (iii) under the following circumstances:

- o We may provide the information to trusted partners who work on behalf of or with CCAA under confidentiality agreements. These companies may use your personal information to help CCAA communicate with you about offers from CCAA. However, these companies do not have any independent right to share this information.

- o We provide the information in response to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims, or upon receipt of a request from law enforcement;

- o CCAA does not otherwise share personal information about website users with third parties unless doing so is appropriate to carry out a user's request or it reasonably believes that doing so is legally required or is in CCAA's interest to protect its property or other legal rights or the rights or property of others;

- o We may transfer information about you if CCAA is acquired by or merged with another company to the extent permitted by applicable law. In this event, CCAA will notify you before information about you is transferred and becomes subject to a different privacy policy.

- o We transfer information about you to sellers of items purchased by you, to buyers of items sold by you and to their service providers that they may retain to facilitate the assignment of items to CCAA sales venues, and to state and federal regulatory agencies as part of the title or ownership transfer process.



International Visitors and Customers

- This website is hosted in the United States. If you are visiting from the European Union or other regions with laws governing data collection and use that may differ from U.S. law, please note that you are transferring your personal data to the United States which does not have the same data protection laws as the EU and by providing your personal data you consent to:
 - o the use of your personal data for the purposes identified above in accordance with this privacy policy; and
 - o the transfer of your personal data to the United States as indicated above.

Online Tracking Information and "Do Not Track" signals

- When you visit this site, other parties such as third-party advertising partners and analytics providers may collect information about your online activity over time and across websites. This information may include identifiers that may permit those parties to serve tailored ads to your device. Note that your browser settings may allow you to automatically transmit a "Do Not Track" signal to websites and online services you visit. There is no consensus among industry participants as to what "Do Not Track" means in this context. Like many websites and online services, CCAA currently does not alter its practices when it receives a "Do Not Track" signal from a visitor's browser.

Cookies

- We may place a text file called a "cookie" in the browser files of your computer, tablet, mobile or handheld device, or any other access device (each an "Access Device"). The cookie itself does not contain personal information although it will enable us to relate your use of this website or a CCAA App to information that you have specifically and knowingly provided. But the only personal information a cookie can contain is information you supply yourself. A cookie can't read data off your hard disk or read cookie files created by other websites. CCAA may use cookies to track user traffic patterns (as described above). In addition, CCAA uses encrypted cookies to authenticate the user on each page after the user logs onto the website. You can refuse cookies by turning them off in your browser or through the appropriate "settings" icon of certain Access Devices. If you've set your browser to warn you before accepting cookies, you will receive the warning message with each cookie. Some CCAA features and services may not function properly if your cookies are disabled.

Communications

- We reserve the right to send you certain communications relating to CCAA services and your account with CCAA, including but not limited to notifications, service announcements, and administrative messages without offering you the opportunity to opt-out of receiving them. Should you choose not to receive certain communications your access to or use of certain services may not be possible.

Data Storage

- CCAA may store your account information active in our databases indefinitely following the termination of your account with CCAA to the maximum extent permitted by law.

Confidentiality and Security

- We limit access to personal information about you to employees who we believe reasonably need to come into contact with that information to provide products or services to you or in order to do their jobs.



- We have physical, electronic, and procedural safeguards that comply with federal regulations to protect personal information about you.
- If CCAA learns of a security systems breach we may attempt to notify you electronically so that you can take appropriate protective steps. By using this website, or providing personal information to us you agree that we can communicate with you electronically regarding security, privacy and administrative issues relating to your use of this website. CCAA may post a notice on our website if a security breach occurs. CCAA may also send an email to you at the email address you have provided to us in these circumstances. Depending on where you live, you may have a legal right to receive notice of a security breach in writing. To receive free written notice of a security breach (or to withdraw your consent from receiving electronic notice) you should notify us at info@Capitalcityautoauction.com.
- CCAA takes your security seriously and takes reasonable steps to protect your information. No data transmission over the Internet or information storage technology can be guaranteed to be 100% secure. The following is a summary of the measures CCAA takes to protect your information and descriptions of ways we implement these measures for different types of information you may provide to us:

o **Secure Socket Layer (SSL)** - CCAA uses SSL (Secure Socket Layer) encryption when transmitting certain kinds of information, such as financial services information or payment information. An icon resembling a padlock is displayed on the bottom of most browsers window during SSL transactions that involve credit cards and other forms of payment. Any time CCAA asks you for a credit card number for payment or for verification purposes, it will be SSL encrypted. The information you provide will be stored securely on our servers. Once you choose to store or enter your credit card number on CCAA, it will not be displayed back to you in its entirety when you retrieve or edit it in the future. Instead of the entire number, you will only see asterisks and either the first four digits or the last four digits of your number.

o **Vendors and Partners** - CCAA works with vendors and partners to protect the security and privacy of user information.

o **Employee and Contractor Access to Information** - CCAA limits access to personal information about you to those employees who we reasonably believe need to come into contact with that information to provide products or services to you or in order to do their jobs.

Changes to this Privacy Policy

- CCAA may update this policy. When we do, we will also revise the "last updated date" on the Privacy Policy. For changes to this privacy policy that may be materially less restrictive on our use or disclosure of personal information you have provided to us, we will attempt to obtain your consent before implementing the change. We encourage you to periodically review this Privacy Policy to stay informed about how we are protecting the Personal Information we collect. Your continued use of this website or a CCAA App constitutes your agreement to this Privacy Statement and any updates.

Update Your Information or Pose a Question or Suggestion

- If you would like to update or correct any information that you have provided to use through your use of CCAA service or otherwise, please log in to your account on the CCAA website (capitalcityautoauction.com) and edit the information. Additionally, you can contact our offices at 916-399-4422 for assistance.
- If you have a please send an email to info@capitalcityautoauction.com or call our offices at [916-399-4422](tel:916-399-4422).